



[www.seadooseascooter.com](http://www.seadooseascooter.com)

## WARRANTY

*Distributors ONLY warrant products with an active  
Warranty Registration*

**ALWAYS ACTIVATE YOUR WARRANTY IMMEDIATELY ON**  
**<http://www.seadooseascooter.com/warranty.html>**

Distributors in the United States and Canada provide a standard Limited Warranty for 6 months from the date of purchase for new products. If you're not located in the United States or Canada, please contact your Local Distributor for warranty arrangements in your territory. Please visit [www.seadooseascooter.com](http://www.seadooseascooter.com) for Distributor / Service Center details. **Distributors ONLY warrant Stallion products purchased from an authorized dealer.**

Ask your Local Distributor for the warranty period in your region by calling their Service Center. Any part of the product supplied by the Distributor and found in the reasonable judgment of the Distributor to be defective in material or workmanship will be repaired or replaced by the Distributor without charge for parts or labor. The product including any defective part must be sent to the Distributor within the warranty period. The customer will pay for the expense of delivering the product to the Distributor. The Distributor will pay for the expense of returning the product to the customer.

SEE NEXT PAGE 

This warranty does not cover any product that has been subject to misuse negligence or accident, or that has been operated in any way contrary to the operating instructions as specified in the User Manual. This warranty does not apply to any damage to the product that is the result of improper maintenance or to any product that has been altered or modified so as to change its intended use. This warranty does not extend to repairs made necessary by normal wear or by the use of parts or accessories which are either incompatible with the product or adversely affects its operation, performance or durability.

**In addition, this warranty does not cover items that experience normal wear and tear.**

ALL IMPLIED WARRANTIES ARE LIMITED IN THE DURATION TO THE WARRANTY PERIOD. AND SUCH IMPLIED WARRANTIES INCLUDING MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR OTHERWISE, ARE DISCLAIMED IN THEIR ENTIRETY AFTER THE EXPIRATION OF THE APPROPRIATE WARRANTY PERIOD. THE DISTRIBUTOR'S OBLIGATION UNDER THE WARRANTY IS STRICTLY AND EXCLUSIVELY LIMITED TO THE REPAIR OR REPLACEMENT OF DEFECTIVE PARTS AND RETURN OF THE PRODUCT TO THE CUSTOMER. THE DISTRIBUTOR DOES NOT ASSUME OR AUTHORIZE ANYONE TO ASSUME FOR THEM ANY OTHER OBLIGATION.

THE DISTRIBUTOR ASSUMES NO RESPONSIBILITY FOR INCIDENTAL, CONSEQUENTIAL OR OTHER DAMAGES INCLUDING, BUT NOT LIMITED TO EXPENSE OF RETURNING THE PRODUCT TO THE DISTRIBUTOR, LOSS OF USE OF PRODUCT AND LOSS OF TIME OR INCONVENIENCE.

#### **EXCLUSIONS**

BATTERY. This warranty does not include the battery.

#### **CUSTOMER ENQUIRIES**

If your unit is not operating, please refer to your User Manual before contacting our Customer Service Center. For any damage or repair work required, please do not return your product to the store where it was purchased.

#### **RETURN / REPAIR POLICY**

Customers must call our Customer Service Center and ask for a Return / Repair Authorization Number before sending the product to the Service Center. Returned products must be shipped with original packaging including the polystyrene packing material and all defective parts. Please contact our Customer Service Center for assistance in handling your case.

#### **UNITED STATES SEA-DOO® SEASCOOTER™ CUSTOMER SERVICE CENTRE**

Phone No.: +1-800-361-2781 Email: warranty-usa@seadooseascooter.com

#### **CANADA SEA-DOO® SEASCOOTER™ CUSTOMER SERVICE CENTRE**

Phone No.: +1-888-388-8837 Email: warranty-can@seadooseascooter.com

#### **HONG KONG SEA-DOO® SEASCOOTER™ CUSTOMER SERVICE CENTRE**

Phone No.: +852 3516 2388 Email: service@stallionsport.com

#### **EMEA SEA-DOO® SEASCOOTER™ CUSTOMER SERVICE CENTRE**

Please visit our website [www.seadooseascooter.com](http://www.seadooseascooter.com) for a listing of distributor contacts in Europe, Middle East and Africa

**(For other territories, please visit [www.seadooseascooter.com](http://www.seadooseascooter.com) and contact your Local Distributor)**

#### **RETURN / REPAIR PROCEDURE**

1. Call the Customer Service Center for your Return / Repair Authorization Number.
2. Make a copy of your Proof of Purchase (receipt).
3. Pack the defective unit in its original packaging including the polystyrene foam and include the unit and all defective parts.
4. Attach the copy of your Proof of Purchase (receipt) to the outside of the box (clearly visible), together with the Return / Repair Authorization Number.
5. Ship the package to the Service Center.

**PLEASE NOTE:** Deliveries that do not have the Proof of Purchase (receipt) and Return / Repair Authorization Number attached clearly to the outside of the box, will not be accepted by the Service Center.

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**For any questions or queries you may have regarding your SEA-DOO® SEASCOOTER™, please follow the below steps for easy and fast resolution:**

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#### **- STEP 1-**

Please read your User Manual. For a copy of the User Manuals, please visit [www.seadooseascooter.com](http://www.seadooseascooter.com)

#### **- STEP 2-**

Go to [www.seadooseascooter.com](http://www.seadooseascooter.com) and see our FAQ section to find instant answers.

#### **- STEP 3-**

Contact one of our Customer Service representatives at the Customer Service Center in your region.